

HikCentral Professional

HikCentral Professional is a software platform provided by Hikvision for integrating and managing security systems. It is designed to meet a variety of security challenges on a single platform. With HikCentral Professional, you can manage multiple individual systems with ease, such as video security, access control, security alarms, and more, as well as explore cross-system functionalities.

Daily operations become more efficient while protection of people and property improve all around. Users of all kinds are making smarter decisions.



Key Feature

Light and Efficient

- Lightweight architecture features reduced consumption of system resources
- Capable of managing multiple systems of varying sizes with consistent efficiency

Unified and Flexible

- Supports combining various application plug-ins under a unified, on-demand architecture for collaboration across business segments
- New plug-ins can be continuously developed to meet new business needs

Integrated and Open

- Compatible with virtually all Hikvision products and their abundance of applications, including deep-learning-based analytics and statistics
- Open architecture permits easy integration with third-party systems and hardware



Software Specification

The following table shows the maximum performance of the SYS (System Management Server). For other detailed data and performance, refer to *Software Requirements and Performance*.

Features		Maximum Performance	
General			
Manageable Resource	Managed Devices <i>*Including Encoding Devices, Access Control Devices, Elevator Control Devices, Security Control Devices, Digital Signage Terminals, Remote Sites, Guidance Terminals, and IP Speakers</i>	2,048	
	Video Intercom Devices	5,000	
	Guidance Screens	512	
	Visitor Terminals	32	
	Dock Stations	1,500	
	Network Transmission Devices	128	
	Mobile Devices	1,000	
	Entrance/Exit Stations	40	
	Query Terminals	16	
	DeepinMind Server	64	
	Recording Servers	64	
	Streaming Servers	64	
	Areas	3,000	
	Cameras	10,000 With RSM: 100,000	
	Alarm Inputs	5,000	
	Alarm Outputs	3,000	
	Security Radars and Radar PTZ Cameras	30	
	Zones of Security Control Partitions	2,048	
	Security Control Partitions (Areas)	256	
	DS-5600 Series Face Recognition Terminals When Applied with Hikvision Turnstiles	32	
	ANPR Cameras	3,000	
	People Counting Cameras	Recommended: 300	
	Heat Map Cameras	Recommended: 70	
	Thermal Cameras	Recommended: 20 ^①	
	Queue Management Cameras	Recommended: 300	
	Cameras per Area	256	
	Alarm Inputs per Area	256	
	Alarm Outputs per Area	256	
	Event & Alarm	Event and Alarm Rules	10,000
		Storage of Events or Alarms Without Pictures	1,000/s
Storage of Events or Alarms with Pictures		20/s (Stored in SYS) 80/s (Stored in Recording Server)	
Events or Alarms Sent to Clients <i>*The clients include Control Clients and Mobile Clients.</i>		120/s 100 Clients/s	
Combined Alarm		10/s	
User-Defined Events		10,000	
User and Role	Concurrent Accesses via Web Clients and Control Clients	100	
	Concurrent Accesses via Mobile Clients	100	
	Users	3,000	
	Roles	3,000	
	Users for Double Authentications	50	
Person	Person Group	3,000	

	Person Group Hierarchies	10
	Size of a Profile Picture	300 KB
	Total Size of Profile Pictures	300 GB
Data Storage	Data Retention Period	Stored for 3 Years
	People Counting	5 million
	Heat Map	0.25 million
	ANPR Records	60 million
	Events	60 million
	Alarms	60 million
	Access Records	1.4 billion
	Attendance Records	55 million
	Visitor Records	10 million
	Operation Logs	5 million
	Service Information Logs	5 million
	Service Error Logs	5 million
	Recording Tags	60 million
	Report	Scheduled Report Rules of Event and Alarm
Event or Alarm Rules in One Event/Alarm Report Rule		32
Records in One Sent Report		10,000 or 10 MB
Resources Selected in One Report <i>*With this limitation, you can generate a neat and clear report via the Control Client and it costs less time.</i>		20
Video & Intelligent Analysis		
Recording	Recording Schedule	30,000
	Recording Schedule Template	200
Face Comparison	Face Pictures for Comparison	1,000,000
	Face Comparison Groups	64
	Persons in One Face Comparison Group	1,000,000
	Storage of Face Comparison Events Without Pictures	1,000/s
	Storage of Face Comparison Events with Pictures	100/s (Stored in Recording Server)
Intelligent Recognition	Intelligent Analysis Groups	1,000
	Resources in One Group	64
	Persons for Intelligent Recognition	1000,000
Evidence Management	Evidences	100,000
	Evidence Files	5,000,000
Smart Wall	Decoding Devices	32
	Smart Walls	32
	Views	1,000
	View Groups	100
	Views in One View Group	10
	Cameras in One View	256
Streaming Server	Video Input Bandwidth per Streaming Server	200 × 2 Mbps
	Video Output Bandwidth per Streaming Server	200 × 2 Mbps
Access Control & Time and Attendance & Visitor		
Access Control	Persons with Credentials for Access Control	50,000
	Total Credentials (Card + Fingerprint)	250,000
	Cards	250,000
	Fingerprints	100,000
	Profiles	50,000
	Access Points (Doors + Floors)	1,024
	Access Levels	512
	Access Schedules	32
	Templates for Card Printing	32
Time and Attendance	Persons for Time and Attendance	10,000
	Shift Schedules	128
	Major Leave Types	64

	Minor Leave Types of One Major Type	128
	Holidays	32
	Break Timetable	128
	Custom Rules for T&A Status on Device	128
Visitor Management	Visitors	20,000
	Visitor Check-In or Reservation Records	100,000
	Visitor Email Templates	20
	Entities in Watch List	10,000
Vehicle and Parking Management		
Vehicles per List		5,000
Vehicles		500,000
Custom Vehicle Types		10
Under Vehicle Surveillance Systems (UVSSs)		4
Vehicle Undercarriage Pictures		3,000
Storage of ANPR Alarm Without Pictures		1,000/s
Storage of ANPR Alarm with Picture		20/s (Stored in SYS) 100/s (Stored in Recording Server)
Parking Lots		10
Lanes		Total: 40 In One Parking Lot: 32
Parking Spaces		Total: 3,000 In One Floor: 1,024
Floors in All Parking Lots		128
Cards Linked with Vehicles		250,000
Temporary Cards in One Parking Lot		10,000
Vehicle Passing Frequency in Each Lane		1 Vehicle/s
Mobile Monitoring		
Fence Rules for One Vehicle		4
Vehicles Can Be Located in One Client		64
Retention Period of GPS Data		6 Months
Retention Period of Statistics Data		3 Years
Digital Signage		
Materials		10,000
Programs		2,000
Schedules		1,000
Release Records		1,000
Security Inspection		
Analyzers		8
Walk-Through Metal Detectors		64
Security Inspection Channels		1,000
Broadcast		
Broadcast Group		128
Media Libraries		100

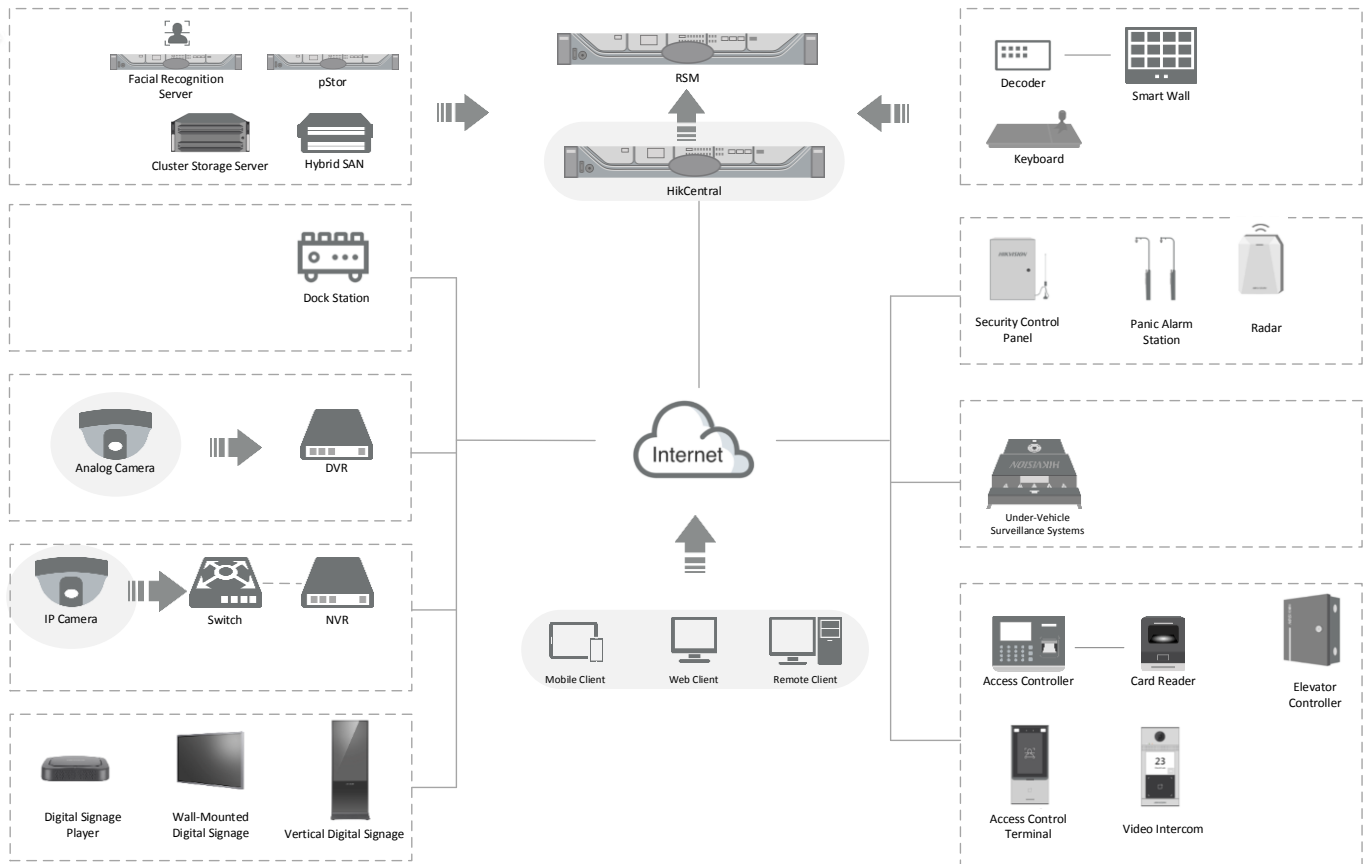
①: This recommended value refers to the number of thermal cameras connected to the system directly. It depends on the maximum performance (data processing and storage) in the situation when the managed thermal cameras uploading temperature data to the system. For thermal cameras connected to the system via NVR, there is no such limitation.

System Requirement

* For high stability and good performance, the following system requirements must be met.

OS for HikCentral Professional Server	Microsoft® Windows 11 64-bit Microsoft® Windows 10 64-bit Microsoft® Windows 8.1 64-bit Microsoft® Windows 7 SP1 64-bit Microsoft® Windows Server 2019 64-bit Microsoft® Windows Server 2016 64-bit Microsoft® Windows Server 2012 R2 64-bit Microsoft® Windows Server 2012 64-bit Microsoft® Windows Server 2008 R2 SP1 64-bit <i>*For Windows 8.1 and Windows Server 2012 R2, make sure it is installed with the rollup (KB2919355) updated in April, 2014.</i>
OS for Control Client	Microsoft® Windows 11 64-bit Microsoft® Windows 10 64-bit Microsoft® Windows 8.1 64-bit Microsoft® Windows 7 SP1 64-bit Microsoft® Windows Server 2019 64-bit Microsoft® Windows Server 2016 64-bit Microsoft® Windows Server 2012 R2 64-bit Microsoft® Windows Server 2012 64-bit Microsoft® Windows Server 2008 R2 SP1 64-bit Mac <i>*For Windows 8.1 and Windows Server 2012 R2, make sure it is installed with the rollup (KB2919355) updated in April, 2014.</i>
Browser Version	Google Chrome® 84 and above Firefox® 84 and above Safari® 11 and above Microsoft® Edge 89 and above Internet Explorer® 11 and above
Database	PostgreSQL V11.8
OS for Mobile Client	iOS 10.0 and above Android 6.0 and above
Virtual Machine	VMware® ESXi™ 6.x Microsoft® Hyper-V with Windows Server 2012/2012 R2/2016 (64-bit) <i>*The Streaming Server and Control Client cannot run on the virtual machine. *Virtual server migration is not supported.</i>

Typical Application



Recommended Hardware Specification



Processor	Intel® Xeon® E-2124	
Memory	16G DDR4 DIMM slots, Supports UDIMM, up to 2666 MT/s, 64GB Max. Supports registered ECC	
Storage Controllers	Internal Controllers: SAS_H330 Software RAID: PERC S140 External HBAs: 12Gbps SAS HBA (non-RAID) Boot Optimized Storage Subsystem: 2x M.2 240GB (RAID 1 or No RAID), 1x M.2 240GB (No RAID Only)	
Drive Bays	1T 7.2K SATA×2	
Power Supplies	Single 250W (Bronze) power supply	
Dimensions	Form Factor: Rack (1U) Chassis Width: 434.00mm (17.08 in) Chassis Depth: 595.63mm (23.45 in) (3.5" HHD) Note: These dimensions do not include: bezel, redundant PSU	
Dimensions with Package (W × D × H)	750 mm × 614 mm × 259 mm (29.53" × 24.17" × 10.2")	
Net Weight	12.2 kg	
Weight with Package	18.5 kg	
Embedded NIC	2 x 1GbE LOM Network Interface Controller (NIC) ports	
Device Access	Front Ports: 1x USB 2.0, 1 x IDRAC micro USB 2.0 management port Rear Ports: 2 x USB 3.0, VGA, serial connector	
Embedded Management	iDRAC9 with Lifecycle Controller iDRAC Direct DRAC RESTful API with Redfish	
Integrations and Connections	Integrations: Microsoft® System Center VMware® vCenter™ BMC Truesight (available from BMC) Red Hat Ansible	Connections: Nagios Core & Nagios XI Micro Focus Operations Manager i (OMi) IBM Tivoli Netcool/OMNibus
Operating Systems	Certify XenServer Citrix® XenServer® Microsoft Windows Server® with Hyper-V Note: This model is installed with Microsoft Windows Server® 2016 multilingual operating system.	
Virtual Machines	VMware® ESXi	

Distributed by

**HIKVISION®****Headquarters**

No.555 Qianmo Road, Binjiang District,
Hangzhou 310051, China
T +86-571-8807-5998
overseasbusiness@hikvision.com

Hikvision USA
T +1-909-895-0400
sales.usa@hikvision.com

Hikvision Australia
T +61-2-8599-4233
salesau@hikvision.com

Hikvision India
T +91-22-28469900
sales@pramahikvision.com

Hikvision Canada
T +1-866-200-6690
sales.canada@hikvision.com

Hikvision Thailand
T +662-275-9949
sales.thailand@hikvision.com

Hikvision Europe
T +31-23-5542770
sales.eu@hikvision.com

Hikvision Italy
T +39-0438-6902
info.it@hikvision.com

Hikvision Brazil
T +55 11 3318-0050
Latam.support@hikvision.com

Hikvision Turkey
T +90 (216)521 7070- 7074
sales.tr@hikvision.com

Hikvision Malaysia
T +601-7652-2413
sales.my@hikvision.com

Hikvision UK & Ireland
T +01628-902140
sales.uk@hikvision.com

Hikvision South Africa
Tel: +27 (10) 0351172
sale.africa@hikvision.com

Hikvision France
T +33(0)1-85-330-450
info.fr@hikvision.com

Hikvision Kazakhstan
T +7-727-9730667
nikia.panfilov@hikvision.ru

Hikvision Vietnam
T +84-974270888
sales.vt@hikvision.com

Hikvision UAE
T +971-4-4432090
salesme@hikvision.com

Hikvision Singapore
T +65-6684-4718
sg@hikvision.com

Hikvision Spain
T +34-91-737-16-55
info.es@hikvision.com

Hikvision Tashkent
T +99-87-1238-9438
uzb@hikvision.ru

Hikvision Hong Kong
T +852-2151-1761
info.hk@hikvision.com

Hikvision Russia
T +7-495-669-67-99
sateru@hikvision.com

Hikvision Korea
T +82-(0)31-731-8817
sales.korea@hikvision.com

Hikvision Poland
T +48-22-460-01-50
info.pl@hikvision.com

Hikvision Indonesia
T +62-21-2933759
Sales.Indonesia@hikvision.com

Hikvision Colombia
sales.colombia@hikvision.com